

# SR107 Plus Series

Server Chassis **User Manual**

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# 1. Product Overview

The SR107 chassis has been modified to support both tool-less 3.5" HDD tray as well as PCIe 3.0 slot, and transformed into feature-advanced SR107 Plus. Beneath the chassis, an information sticker reads revision and manufacturing code, necessary for technical support.

**Table 1 Chenbro SR107 Plus specifications**

| Feature                         | Description   |
|---------------------------------|---|
| <b>MB Form Factor</b>           | · SSI EEB (12" x 13")   |
| <b>Dimension<br/>(Dx W x H)</b> | · 620.0 x 220.0 x 425.0 (mm)<br>24.40" x 8.66" x 16.73" (w/o bezel)   |
| <b>Drive Bay</b>                | · 3 x 5.25" External, 8 x 3.5" Hot-swap (Option), 8 x 3.5" Internal (Option), 1 x 3.5" External                   |
| <b>Storage Backplane</b>        | · 2 x 3.5" 4-port 12Gbps , Mini-SAS HD Passive Backplane<br>· 2 x 3.5" 4-port 12Gbps , SAS/SATA Passive Backplane |
| <b>PSU Form Factor</b>          | · PS/2 Single or N+1 Redundant  |
| <b>Indicator</b>                | · 1 x Power Status, 2 x LAN Activity, 1 x HDD Status, 1 x System Alarm  |
| <b>Front Control</b>            | · 1 x Power On/Off, 1 x System Reset, 1 x Alarm Mute, 2 x USB2.0/USB3.0 (Option)                                  |
| <b>System Security</b>          | · Intrusion Switch, Key Lock, Kensington Slot   |
| <b>Expansion Slot Opening</b>   | · 7 x Full Height (6 x Full Length + 1 x Half Length)   |
| <b>Net Weight</b>               | · 18.0 kg/39.68 lb  |
| <b>Gross Weight</b>             | · 22.5 kg/50.54 lb  |
| <b>Cubic Feet</b>               | · 5.53  |
| <b>Container Loading</b>        | · 20': 140, 40': 280, 40'H: 336 (Single Packing)  |
| <b>Slide Rail</b>               | · Supported   |

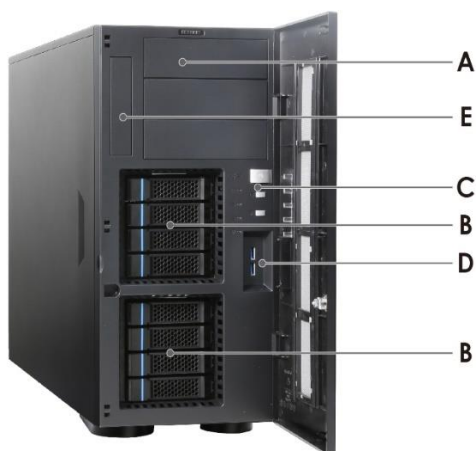
## 1-1 Front Panel



**Figure 1 Front panel (enclosed)**

- A. Bezel Door
- B. Front Control Panel

- C. USB Port Blank

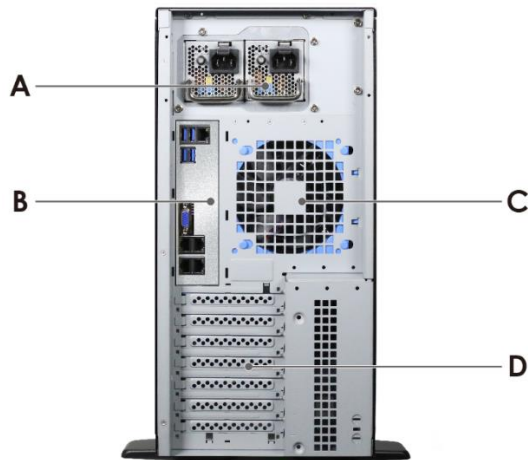


**Figure 2 Front panel (open)**

- A. 5.25" Storage Drive Bay
- B. 3.5" Storage Drive Bay
- C. Front Control Panel

- D. USB3.0
- E. 3.5" External Drive Bay (FDD only)

## 1-2 Back Panel



**Figure 3 Back panel with redundant PSU**

- A. N+1 Redundant PSU
- B. Rear I/O
- C. Rear Fan
- D. Expansion Slot Opening

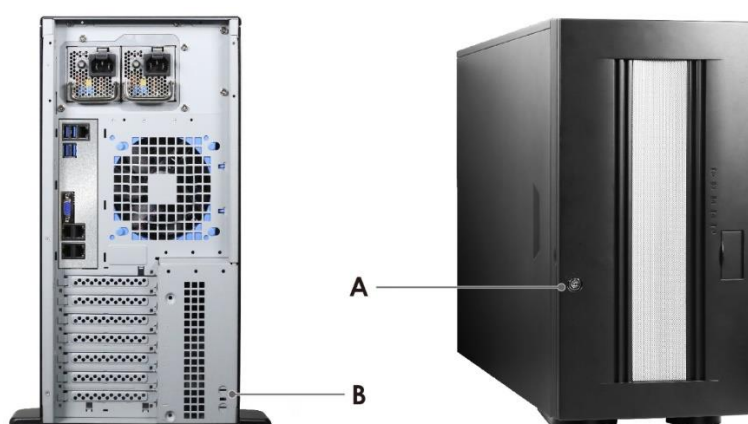


**Figure 4 Back panel with single PSU**

- A. PS/2 Single PSU
- B. Rear I/O
- C. Rear Fan
- D. Expansion Slot Opening



## 1-3 Security Features

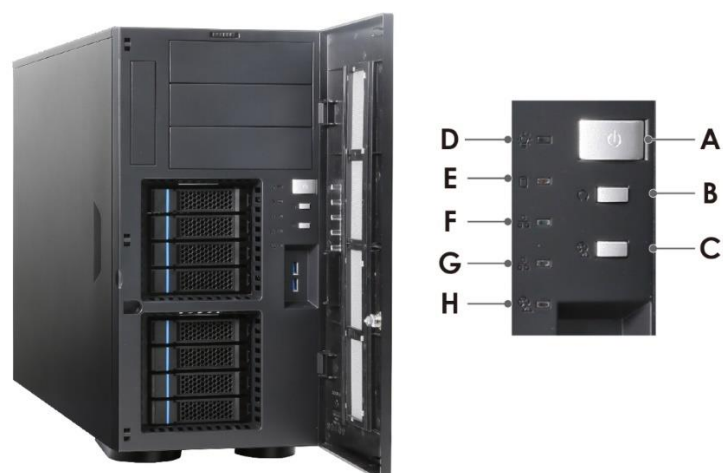


**Figure 5 Key lock and Kensington slot location**

**A.** Key Lock








**B.** Kensington Slot

## 1-4 Front Control Panel

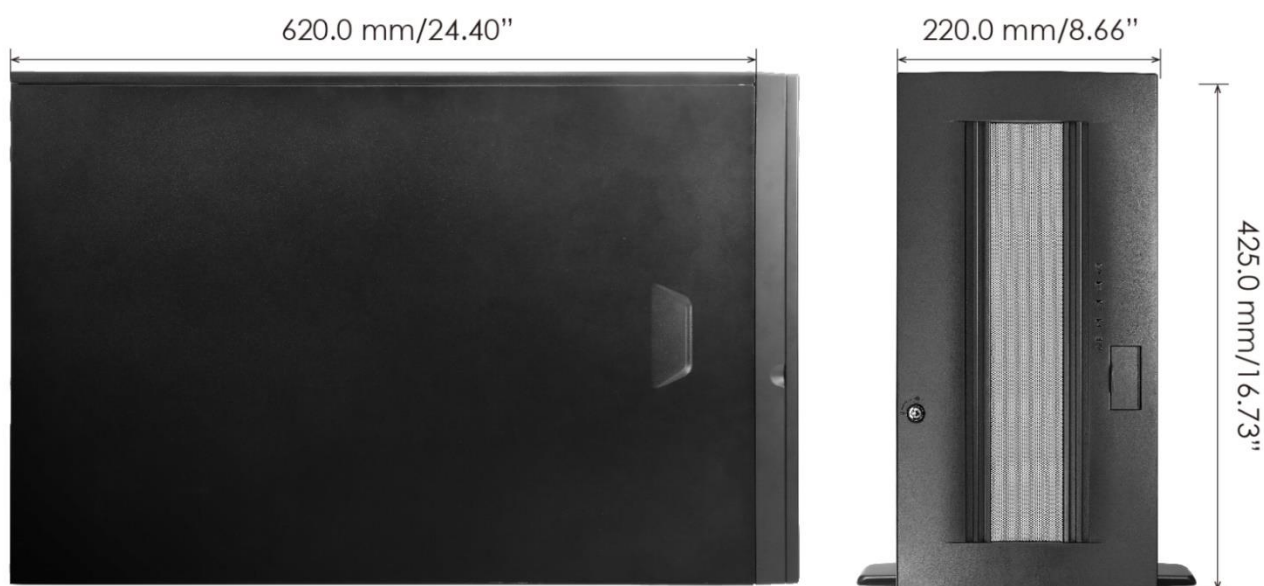


**Figure 6** Front control panel

**Table 2** Front control panel

| Label | ICON  | Indicator, button or connector |
|-------|---|--------------------------------|
| A     |  | Power Button                   |
| B     |  | Lan1, Lan2 Activity LED        |
| C     |  | Power LED                      |
| D     |  | HDD Activity LED               |
| E     |  | Fan Alarm LED                  |
| F     |  | System Reset Button            |
| G     |  | Fan Alarm Reset Button         |

## 1-5 Chassis Dimensions



**Figure 7** Chassis dimensions

## 1-6 Interior View



**Figure 8 Chassis components**

- |                             |  |
|-----------------------------|--|
| <b>A.</b> 3.5" HDD Cage     | <b>D.</b> 5.25" Storage Drive Bay      |
| <b>B.</b> Power Supply Unit | <b>E.</b> 3.5" External Drive Bay Slot |
| <b>C.</b> Middle Fan        | <b>F.</b> System Board                 |

## 1-7 System Level Environmental Specifications

The following table defines the system level specifications under operating and non-operating environments.

**Table 3 System environmental specifications summary**

| Parameter                 |                    | Specification   |
|---------------------------|--------------------|---|
| <b>Temperature</b>        | Operating          | 5° C to 35° C (41° F to 95° F)  |
| <b>Temperature</b>        | Non-Operating      | -40° C to 70° C (-40° F to 158° F)  |
| <b>Humidity</b>           | Non-Operating      | 50% to 90%, non-condensing with a maximum wet bulb of 28° C (at temperatures from 25° C to 35° C)   |
| <b>Unpackaged Shock</b>   | Non-Operating      | Trapezoidal, 25 g, velocity change is based on product weight   |
| <b>Vibration</b>          | Operating          | 5 Hz @ 0.0002 g <sup>2</sup> /Hz to 350 Hz @ 0.0002 g <sup>2</sup> /Hz<br>Input acceleration is 0.26 g RMS<br>10 minutes per axis for all 3 axes on all samples<br>Random control limit tolerance is ± 3 dB   |
| <b>Sag &amp; Bow</b>      | Non-Operating      | Tolerance analysis among rack, rail and chassis<br>Actual on rack test with EIA Go-NoGo fixture   |
| <b>EMI Pre-scan</b>       | Radiated Emissions | CISPR CLASS A (under 6 dB):<br>30~1000 MHz vertical/horizontal<br>1G~6G GHz vertical/ horizontal<br>1G~18G GHz vertical/horizontal  |
| <b>RVI</b>                | Operating          | HDD class <ul style="list-style-type: none"> <li>· Class 1: Highest performance, reliability, and data integrity</li> <li>· Class 2: A second tier of performance, reliability, and data integrity</li> </ul> HDD I/O throughput degradation SPEC<br>Pass/Fail Criteria <ul style="list-style-type: none"> <li>· No functional failure during test or post-test diagnostics</li> <li>· Requirement to pass test is based on IOMeter data throughput (in IO's per second) expressed as a percent of Test HDD maximum theoretical baseline performance</li> <li>· Class1: &gt; 90% of baseline for 4K random writes and &gt; 80% of baseline for 128K sequential writes</li> <li>· Class2: &gt; 85% of baseline for 4K random writes and &gt; 75% of baseline for 128K sequential writes</li> <li>· Mix: &gt; 80% of baseline for 4K random writes and &gt; 70% of baseline for 128K sequential writes</li> </ul> |
| <b>Packaged Vibration</b> | Non-Operating      | ISTA (weight over 68 kg, 1B; weight equal or less than 68 kg, 1A)   |
| <b>Packaged Drop</b>      | Non-Operating      | Drop height change is based on product weight<br>Non-palletized product: <ul style="list-style-type: none"> <li>· Investigation: Test requirement is 6 face drops, 8 corner drops and 12 edge drops for a total of 26 drops</li> <li>· Validation: Test requirement is 6 face drops, 2 corner drops and 3 edge drops for a total of 11 drops</li> </ul> Palletized product: (Both investigation and validation) <ul style="list-style-type: none"> <li>· Perform two bottom drops at the specified height, 10 bottom drops at one half of the specified height</li> <li>· Perform 4 rotational edge drops (one per edge) at the specified height</li> </ul>   |

## 1-8 System Packaging

The original Chenbro packaging, where the server system is delivered, is designed to provide protection to a fully configured system and tested to meet ISTA (International Safe Transit Association) Test Procedure 1A. The packaging is also designed to be reused for shipment after system integration has been completed.

The original packaging includes the shipping box, and various protective inner packaging components, which are designed to function together as a protective packaging system. When reused, all of the original packaging material must be used, including box and each inner packaging component. In addition, all inner packaging components **MUST** be reinstalled in the proper location to ensure adequate protection of the system for subsequent shipment.

**Table 4 System packing information**

| Part Number             | Single/Bulk | Form Factor (mm) | Support Level |
|-------------------------|-------------|------------------|---------------|
| <b>387-10569-2100A0</b> | Single      | 315 x 651 x 720  | L5            |

**⚠ NOTE:** The design of the inner packaging components does not prevent improper placement within the packaging assembly. There is only one correct packaging assembly that will allow the package to meet the ISTA (International Safe Transit Association) Test Procedure 1A (2008). Failure to follow the specified packaging assembly instructions may result in damage to the system during shipment.

**Table 5 Product weight information**

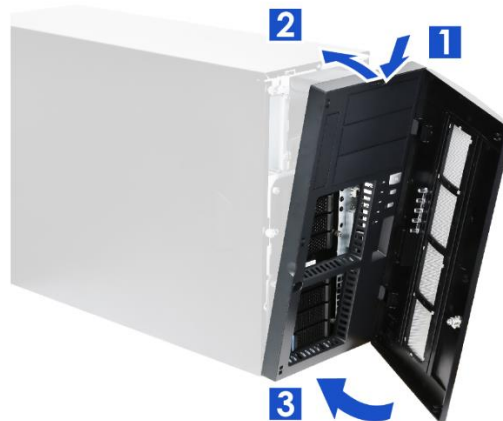
| Product           | Unpackaged Net Weight<br>(kg) | Packaged Gross Weight<br>(kg) | Unpackaged Net Weight<br>(lb) | Packaged Gross Weight<br>(lb) |
|-------------------|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| <b>SR107 Plus</b> | 9.0                           | 11.0                          | 19.82                         | 24.23                         |

**⚠ NOTE:** A L5 system does not include motherboards, processors, memory, drives, or add-in cards. It is the system configuration as shipped from Chenbro. Weights of integrated system (system configurations that include the items above) will vary depending on the final system configuration.

## 2. System Components Installation and Removal

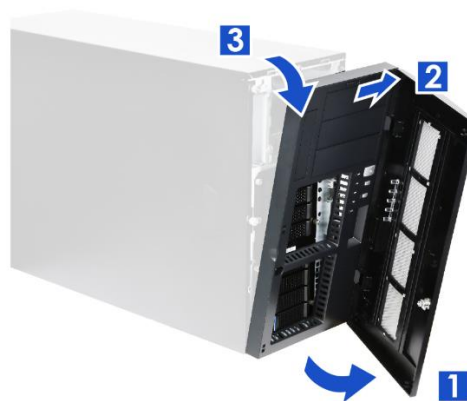
SR107 Plus supports up to 8 x 3.5" hot-swap SAS/SATA HDD or 8 x 3.5" Internal SAS/SATA HDD. Support for different storage and peripheral options will vary depending on the system model and/or available accessory options installed.

### 2-1 Front Bezel Installation



**Figure 9 Bezel installation**

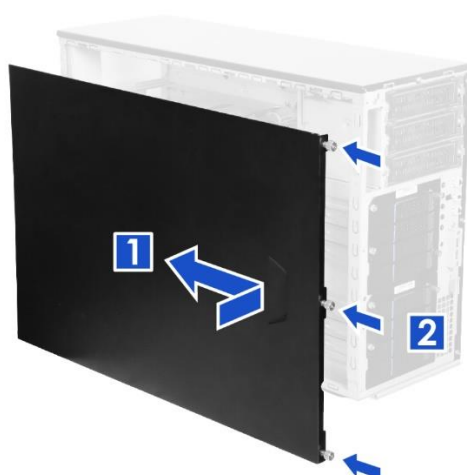
1. Align the bottom bezel latch with the metal frame of the chassis, and lean the piece toward the chassis.
2. With the bezel door open, slide the mounting lock right on the top of the bezel and push down the bezel to lock into place.
3. Close the bezel door.



**Figure 10 Bezel removal**

1. Open the bezel door.
2. Slide right the mounting lock without releasing.
3. Detach the bezel starting from the top to the bottom of the bezel until it is fully detached.

## 2-2 Side Cover Installation

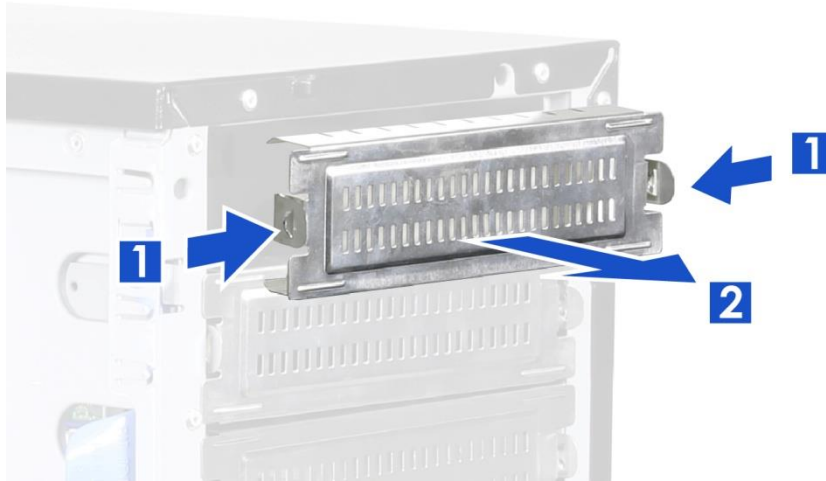


**Figure 11 Side cover installation**

1. Align the side cover with the bottom grooves, place down and slide it toward the rear of chassis.
2. Make sure it locks into place, and secure the thumb screws as shown.

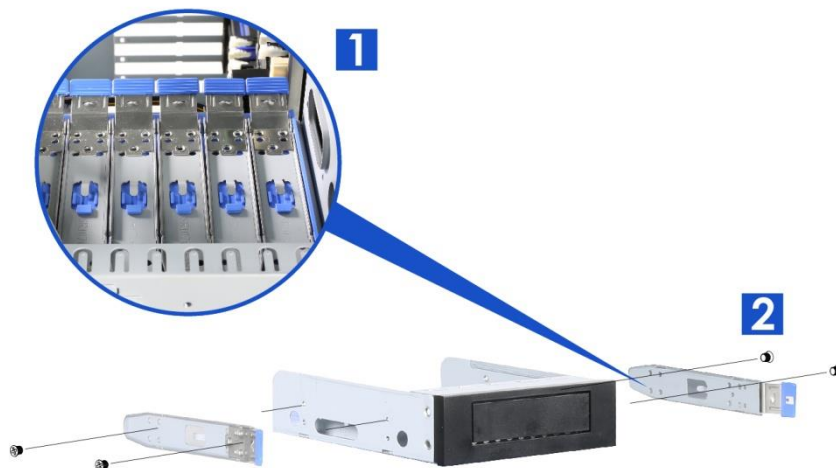


## 2-3 External Device Installation



**Figure 12 5.25" device blank removal**

1. Press two sides of the latch of the blank to release the blank as shown.
2. Pull the blank out.



**Figure 13 5.25" device side rail installation**

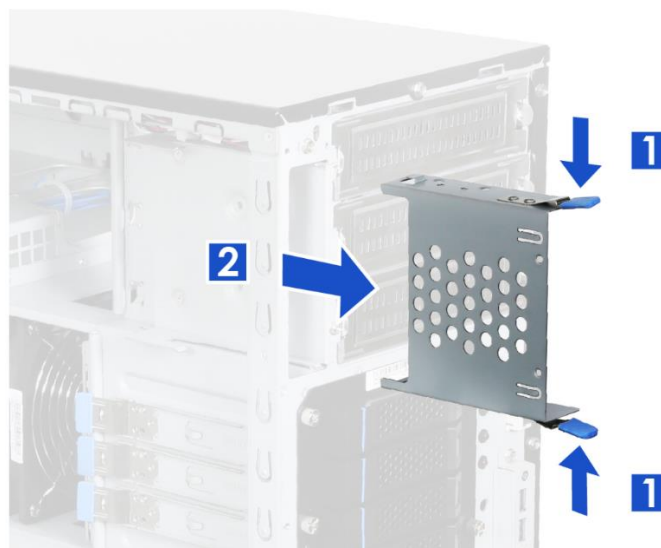
1. Take the reserved side rails located inside the drive slot.
2. Attach and secure the side rails on both sides of the 5.25" device.



**Figure 14 5.25" device installation**

1. Insert the 5.25" device into the drive bay.

⚠ **Note:** Make sure both side rails are clipped on the latch.



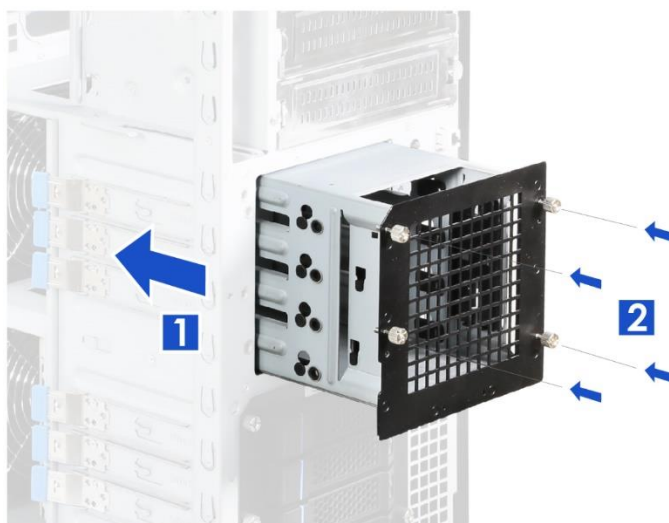
**Figure 15 External FDD tray installation**

1. Squeeze the latch.

2. Pull the tray out of the chassis.

⚠ **Note:** This bay only supports standard sized FDD device.

## 2-4 HDD Cage Installation



**Figure 16 3.5" internal HDD cage installation**

1. Insert the HDD cage into the chassis.
2. Secure the thumb screws on the four sides of the HDD cage.



**Figure 17 3.5" hot-swap HDD cage installation**

1. Insert the HDD cage into the chassis.
2. Secure the thumb screws on the four sides of the HDD cage.



**Figure 18 3.5" hot-swap HDD tray removal**

1. Press the tray button to release the tray.
2. Pull the lever to remove the tray from the HDD cage.



**Figure 19 3.5" hot-swap HDD tray installation**

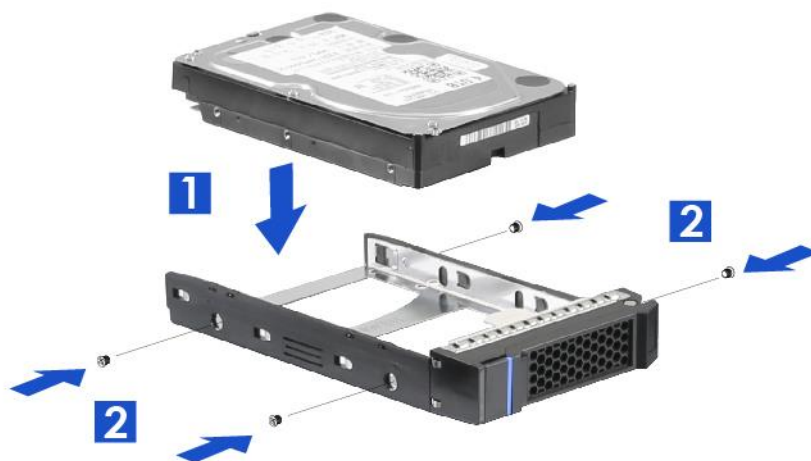
1. Insert the HDD tray into the cage.
2. Push down the lever to secure the HDD tray.



**Figure 20 3.5" HDD installation (tool-less type)**

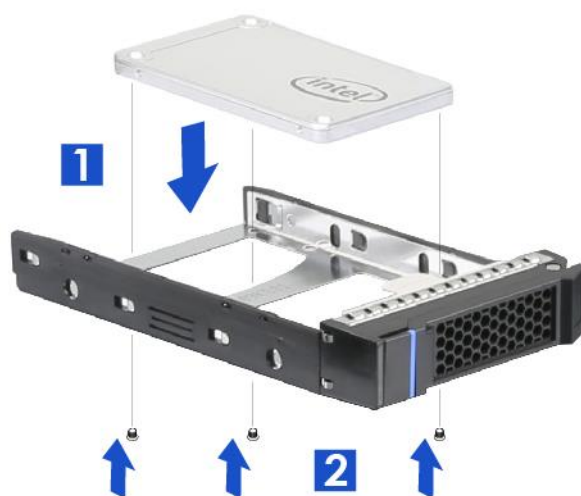
1. Engage two embossed pins into the side dimples on the HDD as shown.
2. Carefully push down the other side of the HDD until another two embossed pins and side dimples lock into place.

**⚠ NOTE:** Due to degraded performance and reliability concerns, the use of the 3.5" drive tray as a 2.5" drive tray is intended to support SSD type storage devices only. Installing a 2.5" hard disk drive into the 3.5" drive tray cannot be supported.



**Figure 21 3.5" HDD installation (screw type)**

1. Align the front HDD with the anchor point on the tray.
2. Assemble 3.5" HDD with tray by four screws as shown.



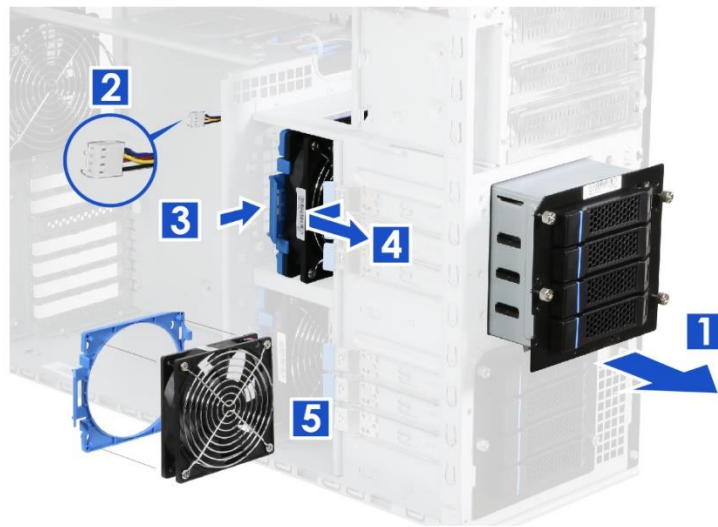
**Figure 22 2.5" HDD installation (screw type)**

1. Align the front HDD with the anchor point on the tray.
2. Assemble 2.5" SSD into the tray by three screws from the bottom as shown.

**⚠ NOTE:** To ensure proper system airflow requirements, all front drive bays are suggested to populate with a 3.5" drive tray where it is supposed to be installed with a 3.5" drive, a 2.5" drive with plastic dummy filler or only dummy fillers. In addition, in order to support a 2.5" drive in a 3.5" tray, a screw-type tray is required.

**⚠ NOTE:** Dedicated screw type is required for 2.5" SSD Installation, Chenbro P/N: 384-14602-3143A0.

## 2-5 Internal Chassis Fan Maintenance



**Figure 23 Internal chassis fan maintenance step-1**

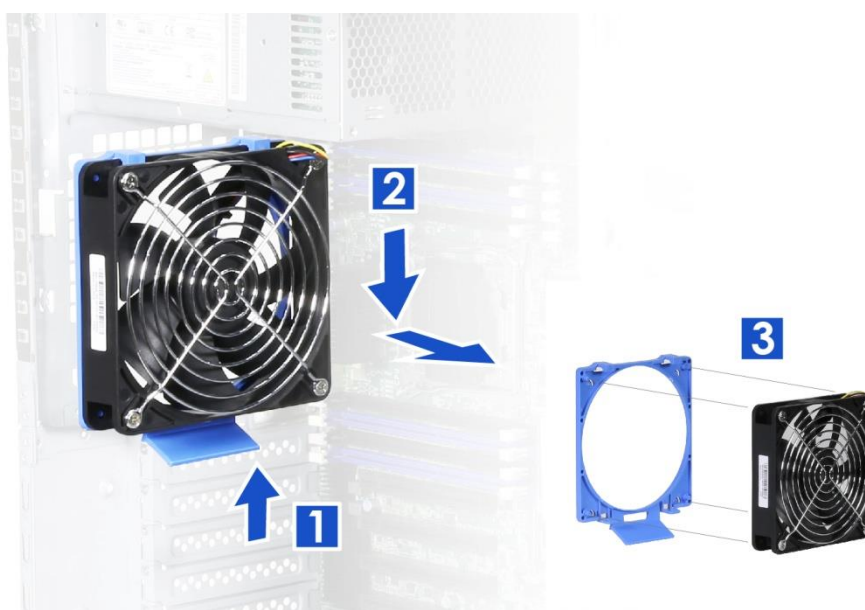


**Figure 24 Internal chassis fan maintenance step-2**

1. Remove the HDD cage.
2. Unplug the power connector from the backplane or system board.
3. Press the fan module latch at the top of the fan module.
4. Push the fan module down to remove it from the chassis.
5. Remove the fan from the tool-less fan holder as shown and replace the fan.
6. Secure the fan model by aligning four embossed pins with four holes on the chassis.
7. Plug the power connector into the backplane or system board.
8. Insert the HDD cage.



## 2-6 Rear Fan Maintenance



**Figure 25 Rear fan maintenance step-1**



**Figure 26 Rear fan maintenance step-2**

1. Lift up the fan module latch at the bottom of the fan module without releasing.
2. Push the fan module down to remove it from the chassis.
3. Remove the fan from the tool-less fan holder as shown and replace the fan.
4. Secure the fan module by aligning four embossed pins of it with four holes on the chassis, and pushing it upward as shown.

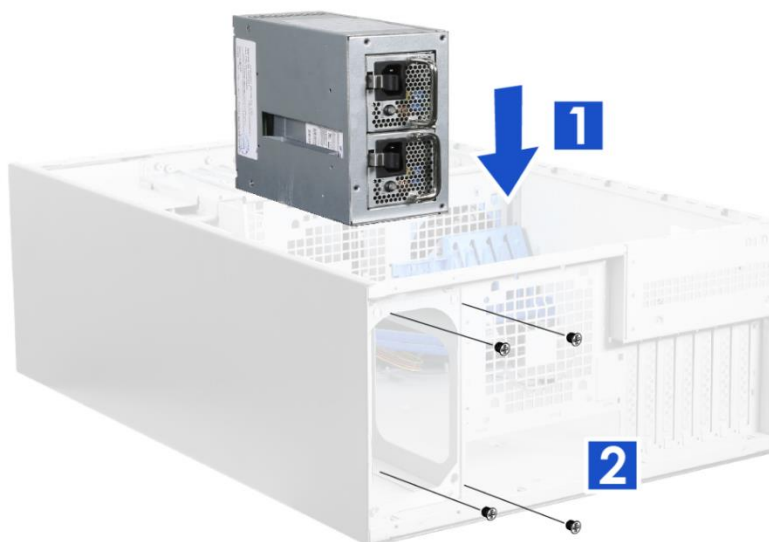


## 2-7 Power Supply Installation



**Figure 27 Single PSU installation**

1. Place the PSU inside the chassis, and ensure the alignment for four screw holes of PSU with the bracket of the chassis.
2. Secure the four screws as shown.



**Figure 28 Redundant PSU installation**

1. Place the PSU inside the chassis, and ensure the alignment for four screw holes of PSU with the bracket of the chassis.
2. Secure the four screws as shown.

### 3. Backplane

Each drive tray includes two LED indicators for drive activity and drive status. Light pipes integrated into the drive tray direct light emitted from LEDs mounted next to each drive connector on the backplane to the drive tray faceplate, making them visible from the front of the system.

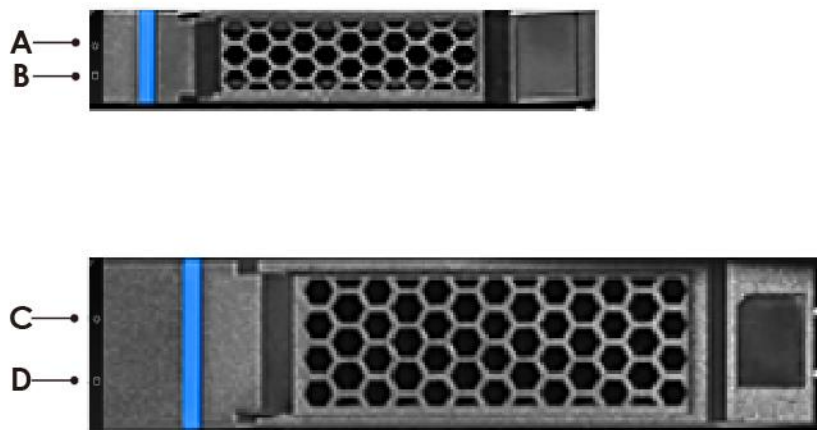




Figure 29 Drive tray LED identification

Table 6 Drive power LED/activity LED behavior

| LED | ICON  | LED          | Color | Behavior  | Condition |
|-----|---|--------------|-------|-----------|-----------|
| A,C |  | Power LED    | N/A   | Stay off  | Fault     |
|     |   |              | Blue  | Solid on  | Present   |
| B,D |   | Activity LED | Green | Stay on   | Access    |
|     |   |              | Red   | Solid on  | Failure   |
|     |   |              |       | 1Hz blink | Rebuild   |
|     |   |              |       | 4Hz blink | Locate    |

**NOTE:** The drive activity LED is driven by signals from the drive itself. Drive vendors may choose to operate the activity LED different from what is described in the table above. Should the activity LED on a given drive type behave differently than what is described, customers should take the drive vendor specifications as a reference for the specific drive model to determine what the expected drive activity LED operation should be.

## 3-1 Storage Backplane Options

### **SR107 Plus supports the below backplanes:**

- 2 x 3.5" 4-port 12Gbps Mini-SAS HD backplane
- 2 x 3.5" 4-port 12Gbps SAS/SATA backplane

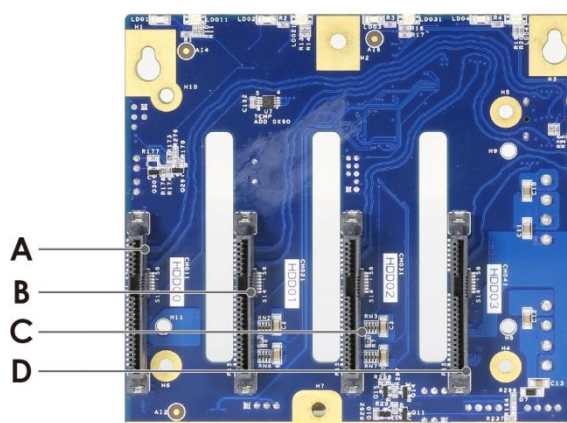
### **All available SAS/SATA backplanes include the following common features:**

- 12Gbps SAS and 6Gbps SAS/SATA
- 29-pin SFF-8680 12Gbps rated drive interface connectors, providing both power and I/O signals to attached devices
- Hot-swap support for SAS/SATA devices
- I2C interface from a 4-pin connector for device status communication to the BMC over SMBus
- LEDs to indicate drive activity and status for each attached device

## 3-2 3.5" 4-Port 12Gbps Mini-SAS HD Backplane

**Table 7 Backplane specifications**

| Specification                |  |
|------------------------------|--|
| <b>Host Interface</b>        | Mini-SAS HD (SFF-8643)   |
| <b>HDD Interface</b>         | SFF-8680 (SAS 29-pin)  |
| <b>Hot-Swap</b>              | Yes, allows users to replace devices online  |
| <b>Display</b>               | LED indicates storage device status<br>Power LED – Off (Fault)<br>– Blue on (Present)<br>Activity LED – Green on (Access)<br>– Red on (Failure)<br>– Red 1 Hz blink (Rebuild)<br>– Red 4 Hz blink (Locate)   |
| <b>Environment Monitor</b>   | Temperature sensor TMP75   |
| <b>Connector and Header</b>  | <ol style="list-style-type: none"> <li>1 x Mini-SAS HD</li> <li>4 x SFF-8680</li> <li>4 x big 4-pin power connector for +5V &amp; +12V from power supply</li> <li>1 x pin header 2.00 mm (1 x 3)</li> <li>1 x pin header 2.00 mm (2 x 3)</li> <li>1 x pin header 2.54 mm (2 x 3)</li> <li>1 x pin header 2.54 mm (2 x 5)</li> <li>1 x 4-pin Wafer 2.50 mm</li> <li>2 x 2-pin Wafer 2.54 mm</li> <li>1 x 4-pin Wafer 2.54 mm</li> <li>1x I2C</li> </ol> |
| <b>Dimension (L x W x H)</b> | 106.0 x 114.0 x 2.4 (mm )  |
| <b>Material</b>              | FR4 4 layers   |



**Figure 30 Backplane front view**

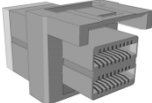
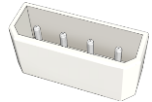
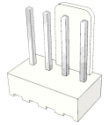

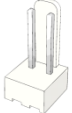
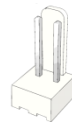
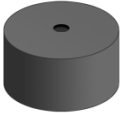
A. HDD\_00  
 B. HDD\_01

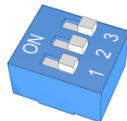
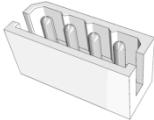
C. HDD\_02  
 D. HDD\_03



**Figure 31 Backplane rear view**

**Table 8 Connector and pin header function description**

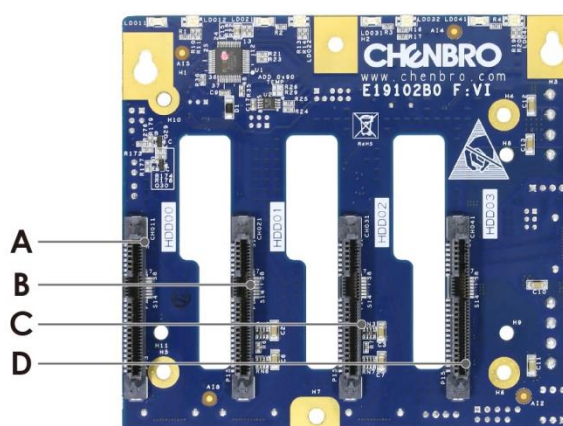
| Label | Connector        | Description   | Drawing   |
|-------|------------------|---|---|
| A     | Mini-SAS HD      | For connecting to a mainboard or HBA, this Mini-SAS HD connector is applied. A proper cable selection is essential as well to make sure good signal integrity, which can be maintained for the whole connection path from mainboard or HBA/RAID card to the HDD devices.                                      |  |
| B     | Power            | These two connectors are used to power four 3.5" hard disks, connected to this backplane, and each can ensure that all drives are supplied with stable power inputs. If the chassis fan is also powered by fan header (JF01), this configuration is highly recommended.                                       |  |
| C     | Fan              | There are two 4-pin headers for the PWM fan, and it is alternative solution that the chassis fan can be powered and monitored by this backplane instead of a motherboard. If the chassis fan is connected to a mainboard, user needs to disable the fan monitoring function of backplane by DIP switch (SW1). |  |
| D     | Signal Indicator | The event LED, with red/black wire, is located on front bezel of SR107 Plus series and can be configured through this pin header.   |  |
| E     | Power Fail Mute  | Transfer mute signal from a backplane to PSU.   |  |
| F     | Power Fail Alarm | Send alarm signal to PSU.   |  |
| G     | Buzzer           | Buzzer will alarm when fan and temperature become abnormal.   |  |

| Label | Connector  | Description   | Drawing   |
|-------|------------|---|---|
| H     | DIP Switch | The settings of on-board hardware monitor can be controlled and configured through this DIP switch. It can manage the functions of PWM fan & temperature threshold.   |  |
| I     | I2C        | The motherboard can monitor HDD temperature and fan status through this connector. However, the I2C connector on the motherboard side is vendor dependent, so please contact our field application engineers to fully utilize this feature. |  |

### 3-3 3.5" 4-Port 12Gbps SAS/SATA Backplane

**Table 9 Backplane specifications**

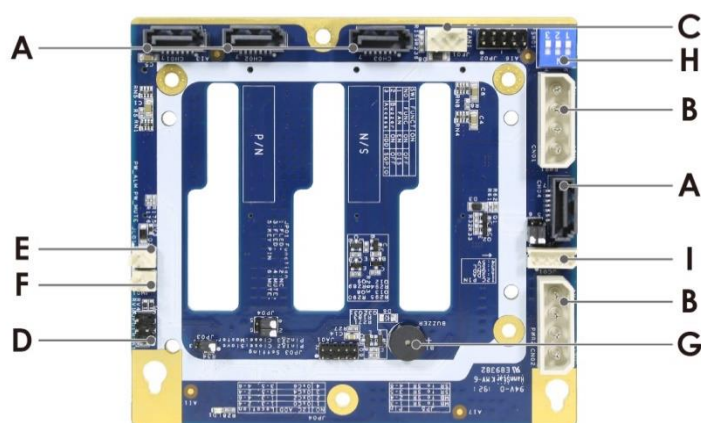
| Specification                |   |
|------------------------------|---|
| <b>Host Interface</b>        | SATA 7-pin  |
| <b>HDD Interface</b>         | SFF-8680 (SAS 29-pin)   |
| <b>Hot-Swap</b>              | Yes, allows users to replace storage devices online   |
| <b>Display</b>               | LED indicates storage device status<br>Power LED – Off (Fault)<br>– Blue on (Present)<br>Activity LED – Green on (Access)<br>– Red on (Failure)<br>– Red 1 Hz blink (Rebuild)<br>– Red 4 Hz blink (Locate)  |
| <b>Environment Monitor</b>   | Temperature sensor TMP75  |
| <b>Connector</b>             | <ol style="list-style-type: none"> <li>4 x SATA</li> <li>4 x SFF-8680</li> <li>4 x big 4P Power connectors for +5V, +12V from power supply</li> <li>1 x pin header 2.0 mm (1 x 3)</li> <li>1 x pin header 2.0 mm (2 x 3)</li> <li>1 x pin header 2.54 mm (2 x 3)</li> <li>1 x pin header 2.54 mm (2 x 5)</li> <li>1 x 4-pin Wafer 2.5 mm</li> <li>2 x 2-pin Wafer 2.54 mm</li> <li>1 x 4-pin Wafer 2.54 mm</li> </ol> |
| <b>Dimension (L x W x H)</b> | 106.0 x 114.0 x 2.4 (mm)  |
| <b>Material</b>              | FR4 4 layers  |



**Figure 32 Backplane front view**

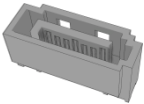
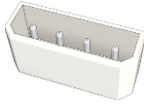
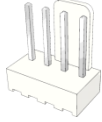
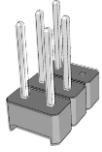
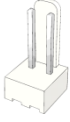

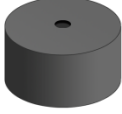
A. HDD\_00  
 B. HDD\_01

C. HDD\_02  
 D. HDD\_03

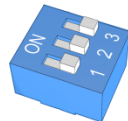
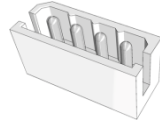


**Figure 33 Backplane rear view**

**Table 9 Connector and pin header function description**

| Label    | Connector        | Description   | Drawing   |
|----------|------------------|---|---|
| <b>A</b> | SATA/SAS         | For connecting to a mainboard, this SATA/SAS 7-pin connector is applied. A proper cable selection is essential as well to make sure good signal integrity, which can be maintained for the whole connection path from mainboard HDD devices.  |   |
| <b>B</b> | Power            | These two connectors are used to power four 3.5" hard disks, connected to this backplane, and each can ensure that all drives are supplied with stable power inputs. If the chassis fan is also powered by fan header (JF01), this configuration is highly recommended.                                     |  |
| <b>C</b> | Fan              | There are two 4-pin headers for the PWM fan, and it is alternative solution that the chassis fan can be powered and monitored by this backplane instead of motherboard. If the chassis fan is connected to a mainboard, user needs to disable the fan monitoring function of backplane by DIP switch (SW1). |  |
| <b>D</b> | Signal Indicator | The event LED with red/black wire is located on front bezel of SR107 Plus series and can be configured through this pin header.   |  |
| <b>E</b> | Power Fail Mute  | Transfer mute signal from a backplane to PSU.   |  |
| <b>F</b> | Power Fail Alarm | Send alarm signal to PSU.   |  |
| <b>G</b> | Buzzer           | Buzzer will alarm when fan and temperature become abnormal.   |  |



| Label | Connector  | Description   | Drawing   |
|-------|------------|---|---|
| H     | DIP Switch | The settings of on-board hardware monitor can be controlled and configured through this DIP switch. It can manage the functions of PWM fan & Buzzer On/Off.   |  |
| I     | I2C        | The motherboard can monitor HDD temperature and fan status through this connector. However, the I2C connector on the motherboard side is dependent on vendors, so please contact our field application engineers to fully utilize this feature. |  |

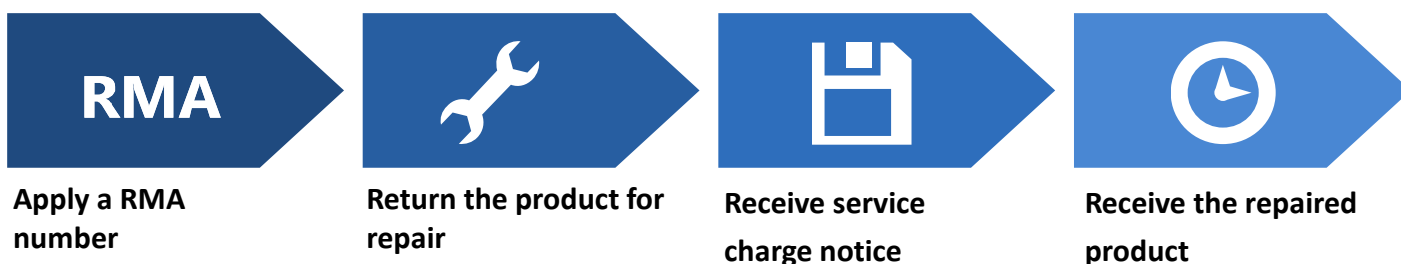
## 4. Maintenance and Service

### DOA (Dead on Arrival)

If the products are found Defect On Arrival, please contact Chenbro's regional sales or CQE and indicate the defective status via email along with product photos and description. You may need to return the defective item by request.

The customer should ensure that the products are Defect On Arrival for up to three months from Chenbro's shipping date and the damage is not caused by shipping or failures resulting from accident, misuse, abuse, neglect, mishandling, misapplication, modification, improper operation, improper repair or rework. CHENBRO is not responsible for the cost of replacement including the delivery cost.

CHENBRO also reserves the right to examine the DOA products. If the damage of DOA products is caused by improper action as described above, the customer will be liable for paying the related charge having occurred or paying the fee of the replacements if the DOA products are totally scrapped.



### TECHNICAL SUPPORT

Please provide following information when you apply our technical support:

- Product model name and/or part number
- Product serial number and bar code
- Buzzer beeping pattern and/or failure LED flashing pattern
- Detailed and specific questions

You may also contact Chenbro's regional technical supports as below:

#### CENBRO MICOM CO., LTD.

Email: fae@chenbro.com

Tel: +886-2-82265500

Fax: +886-2-82265392

#### CHENBRO MICOM (USA) INC.

Email: usfae@chenbro.com

Tel: +1-909-947-3200

Fax: +1-909-947-4300

#### CHENBRO GmbH

Email: defae@chenbro.com

Tel: + 49-2154-8142730



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